

College of Arts and Sciences Advising Center

Advising FAQ's

What is the role of my advisor?

One role of your advisor is to help you schedule the classes you need to earn your degree and issue your PIN so you may register for classes. Your academic advisor is also your resource for information and available to answer questions or help with concerns.

Is meeting with an advisor mandatory?

Each semester students are required to see an advisor prior to registering for classes. Students are unable to register for courses until they have met with an advisor. Advising for Spring begins in March and for Summer/Fall in October.

When should I meet with my advisor?

Regular meetings with your advisor are important. You should maintain contact with your advisor throughout your academic career at Auburn University at Montgomery. These contacts should take place a minimum of one time each semester.

Do I need an appointment to see an advisor?

Academic advising is done by appointment. You may schedule an appointment through the AUM portal or by contacting the Advising Center.

What if I have an advising emergency and do not have an appointment?

Ms. Marable is available without an appointment for triage advising M-R 12 to 1pm. Triage advising is for questions or unexpected instances. Triage advising is not for academic advising to receive your PIN. You may also contact your advisor by phone or email to see when they are available to see you.

Will my advisor help me resolve an issue with my financial aid?

Advisors cannot help resolve problems with financial aid. You should speak with someone in the financial aid office located at 126 Taylor Center or (334) 244-3571

Will my advisor remove a hold on my account?

Your advisor cannot remove a hold on your account. Holds on accounts are placed by student accounts, the registrar's office or other offices. Your advisor is able to tell you which type of hold is on your account and which office to contact.

Will my advisor add me to a closed class?

Advisors do not place students in classes that are closed. You should email the professor to seek admission to a class that is closed.

Whom do I contact if I have questions about my transfer credit articulation?

Please contact the registrar's office located at 131 Taylor Center (334) 244-3125.